

SECURITY

Vulnerability Manager Plus

The complete solution to detect and mitigate threats & vulnerabilities

Patch Manager Plus

The one-stop solution for all your patching needs

Browser Security Plus

Enterprise browser security tool to manage and secure browsers across networks

Device Control Plus

DLP solution to control, block, and monitor USB and peripheral devices

Patch Connect Plus

The add-on solution for automating third-party patching for Microsoft SCCM

Application Control Plus

Automates the generation and maintenance of application whitelists and blacklists based on the specified control rules

Endpoint Management & Security

Desktop Central

UEM solution to manage all the endpoints in the enterprise

Mobile Device Manager Plus

EMM solution to manage and secure all mobile endpoints

Desktop Central MSP

Endpoint Management solutions for MSPs

OS Deployer

Comprehensive solution to automate disk imaging & OS deployment

Remote Access Plus

Enterprise remote software to troubleshoot remote computers from a central location

MANAGEMENT

ManageEngine
UEM Solution

Managing & Securing
modern endpoints in
hybrid work environments

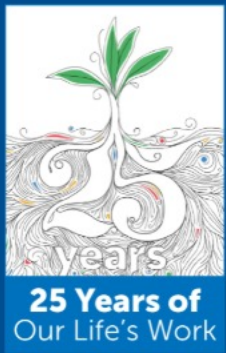


Santhosh Narasimhamoorthy

Technical Evangelist

Unified Endpoint Management & Security





ManageEngine

is the enterprise IT management division of ZOHOO Corporation

Privately held and profitable since inception



IoT management
framework



Enterprise IT management
solutions



Applications for
business, collaboration,
and productivity



ManageEngine

**The operations management
system for business**

&

ZOHO

**The operating system for
business**

ManageEngine

BRINGING IT TOGETHER

IT service management

- ITIL ready service desk
- IT asset management with CMDB
- Knowledge base with user self-service
- Built-in and custom workflows
- Orchestrate all IT management functions
- Reporting and analytics
- Service management for all departments

Unified endpoint management

- Desktop management
- Mobile device management
- Patch management
- OS and software deployment
- Remote desktop support
- Web browser security
- Monitor & control peripheral devices

IT security management

- Unified SIEM for cloud and on-premises
- AI driven user and entity behavior analytics
- Firewall log analytics
- SSH key and SSL certificate management
- Endpoint device security
- Data leakage prevention and risk assessment
- Regulatory and privacy compliance



Available for

Enterprise IT
Managed service providers (MSPs)

as

Self hosted on-premises
Self hosted in public cloud (AWS, Azure)
Cloud (SaaS)

Identity & access management

- Identity governance and administration
- Privileged identity and access management
- AD and Azure AD management and auditing
- SSO for on-premises and cloud apps with MFA
- Password self-service and sync
- Office 365 & Exchange management and auditing
- AD & Exchange -backup and recovery

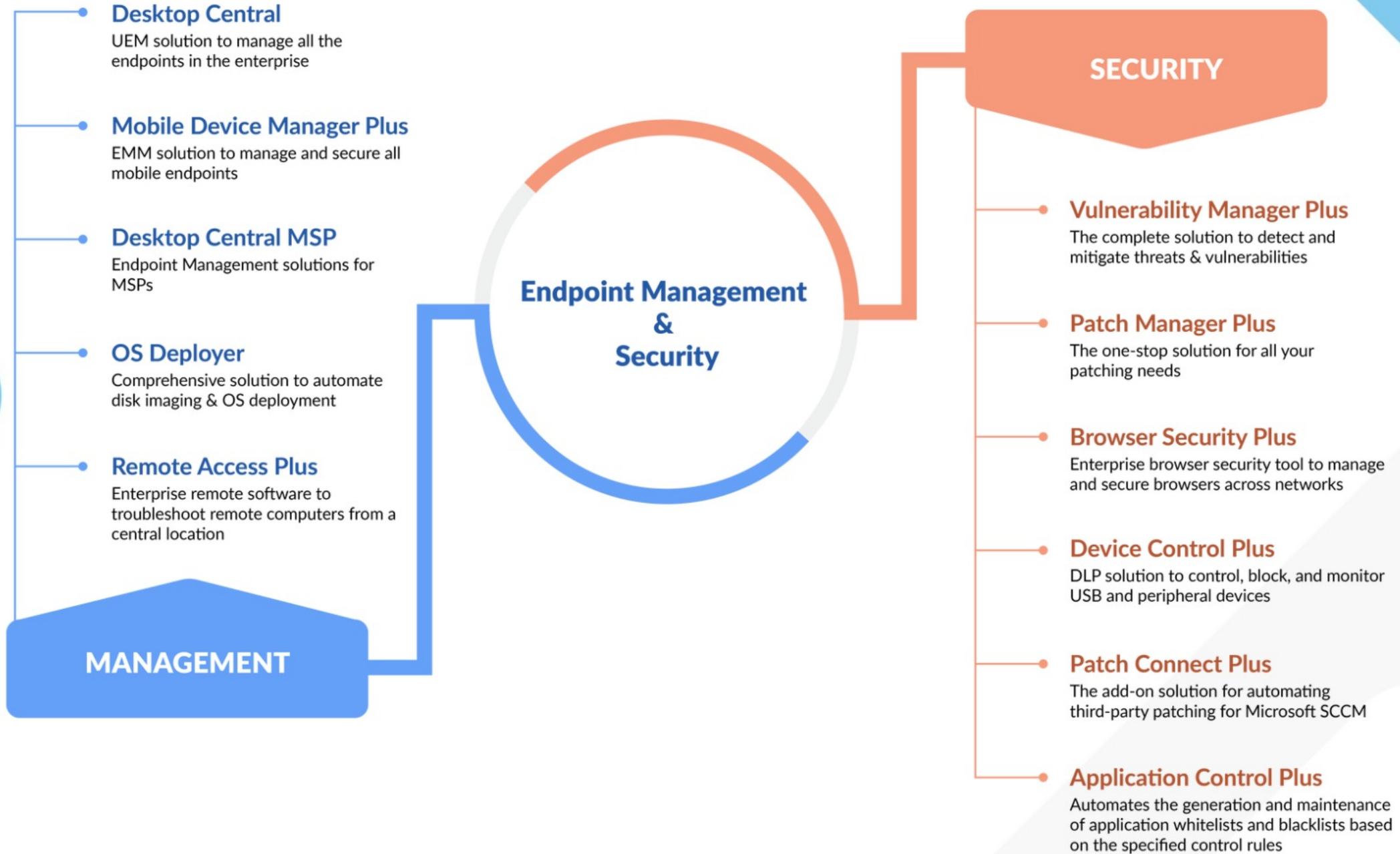
IT operations management

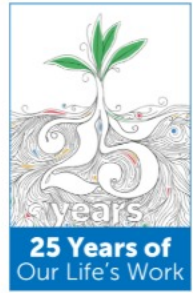
- Network, server and application performance monitoring
- Bandwidth monitoring with traffic analysis
- Network change & configuration management
- Application discovery & dependency mapping
- Cloud cost and infrastructure monitoring
- End user experience monitoring
- AIOps

Advanced IT analytics

- Self-service IT analytics
- Data visualization and business intelligence for IT
- Hundreds of built-in reports and dashboards
- Instant, flexible report creation
- Out of the box support for multiple data sources







Awards & recognitions

ManageEngine recognized in 4 top 2021 IDC MarketScape reports for UEM



Major Player in the IDC MarketScape:

Worldwide Unified Endpoint Management Software 2021 Vendor Assessment

Leader in the IDC MarketScape:

Worldwide Unified Endpoint Management Software for Apple Devices 2021 Vendor Assessment

Leader in the IDC MarketScape:

Worldwide Enterprise Mobility Management Software for Small and Medium-Sized Businesses 2019–2020 Vendor Assessment

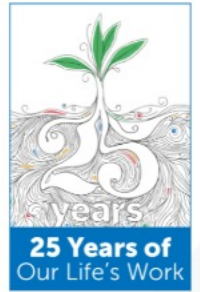
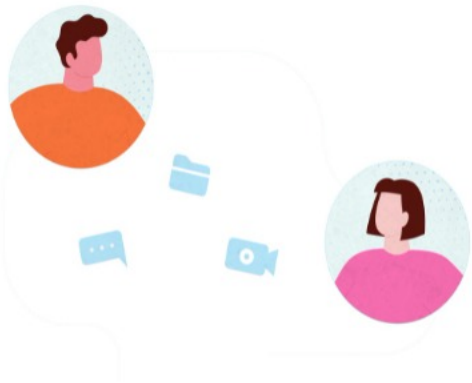
Major Player in the IDC MarketScape:

Worldwide Unified Endpoint Management Software for Ruggedized/Internet of Things Deployment 2021 Vendor Assessment



<https://www.manageengine.com/products/desktop-central/gartner-recognizes-desktop-central-in-magic-quadrant.html>





Endpoint Security

Tuned for distributed workforce



Security Add-ons with Unified Endpoint Management



Application Control



Vulnerability Management



Device Control



Bitlocker Management



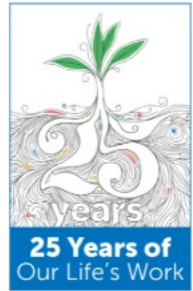
Browser Security



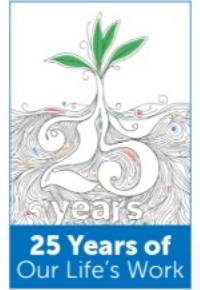
Standalone Edition



Add-on for Desktop Central

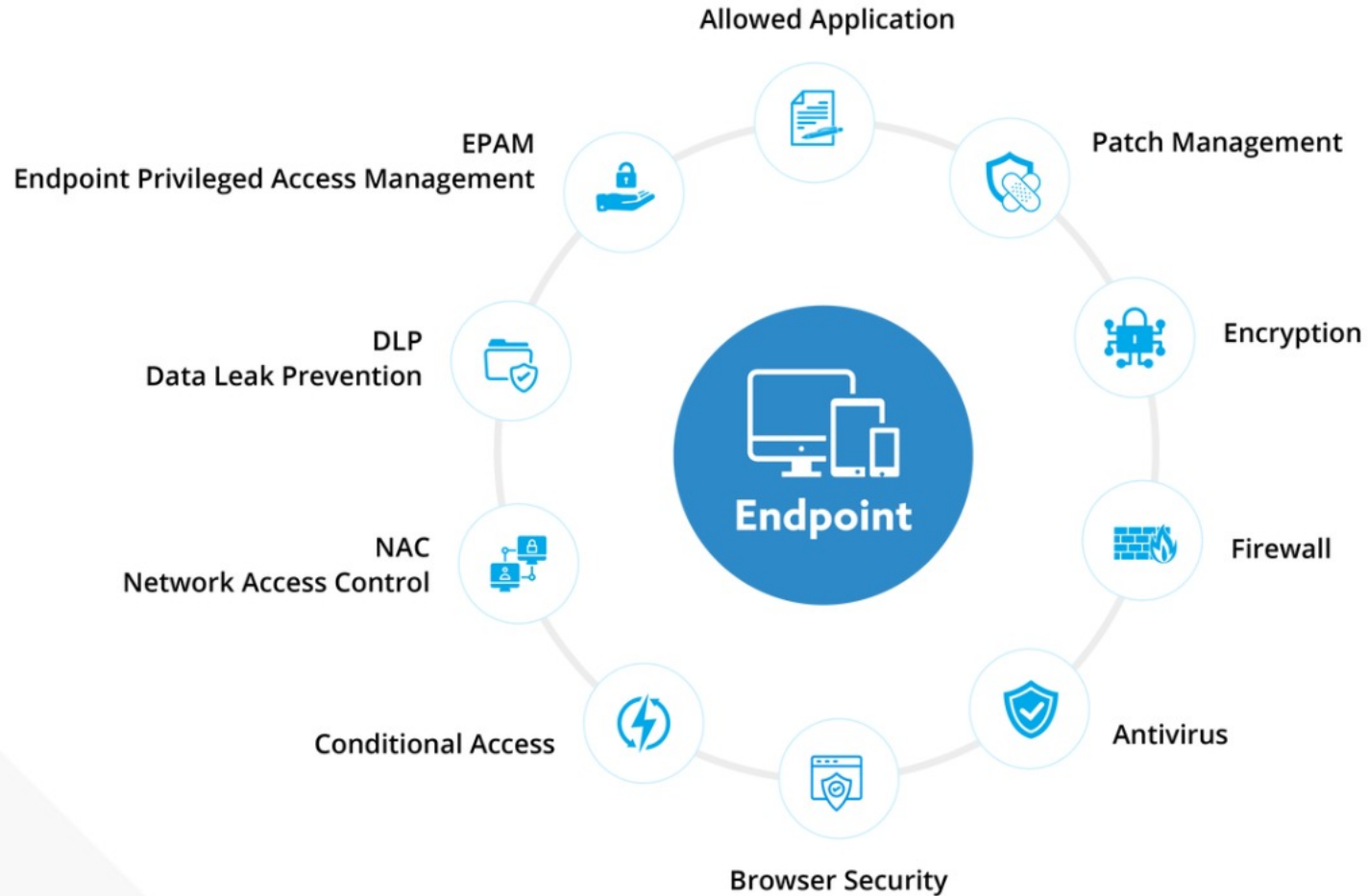
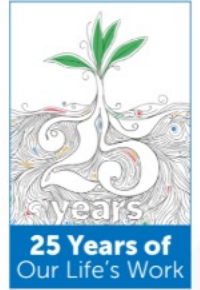


CIS Critical Security Controls for Effective Cyber Defense



- ✓ Inventory of Authorized and Unauthorized Devices
- ✓ Inventory of Authorized and Unauthorized Software
- ✓ Secure Configurations for Hardware and Software
- ✓ Continuous Vulnerability Assessment and Remediation
- ✓ Controlled Use of Administrative Privileges

Endpoints Lockdown



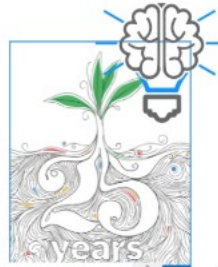
Endpoints Lockdown - Vulnerability management



Responding to Known vulnerabilities

- ✓ Automated remediation process
- ✓ Manual remediation process

Endpoints Lockdown - Vulnerability management



- Dashboard
- Threats
 - Software Vulnerabilities**
 - Zero-day Vulnerabilities
- Patches
 - System Misconfigurations
 - High Risk Software
- Systems
 - Web Server Misconfiguration
- Deployment
 - Port Audit
- Reports
- Settings

This view displays the vulnerabilities present in your Windows OS and applications, as well as third party applications.

Install Pa... Filter by: Severity Exploit Stat... Search by CVE ID Total: 23

Vulnerabilities	Affected Systems	Exploit Status	Patch Availability	CVSS 3.0 Score	CVSS 2.0 Score	Published
Vulnerabilitie...	1	Not available	Available	--	--	Apr 4, 2020
Vulnerabilitie...	1	Not available	Available	--	--	Apr 1, 2020
Multiple vuln...	1	Not available	Available	--	10.0	Feb 27, 2020
Update Postg...	1	Not available	Not available	8.0	6.0	Aug 27, 2019
update skype ...	1	Not available	Not available	8.0	7.0	Dec 6, 2019
Update Apac...	1	Not available	Not available	10.0	9.3	Apr 10, 2019

1 - 23 of 23 25



Endpoints Lockdown - Vulnerability management



ManageEngine Desktop Central 10

Jump to SDP License Build Version:10.0.545

Home Configurations Threats & Patches Software Deployment Inventory OS Deployment Mobile Device Mgmt Tools Reports Admin Support

Threats

- Dashboard
- Software Vulnerabilities
- Threats
- Zero-day Vulnerabilities
- Patches
- System Misconfigurations
- Systems
- High Risk Software
- Web Server Misconfiguration
- Deployment
- Port Audit
- Reports
- Settings

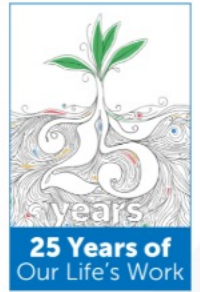
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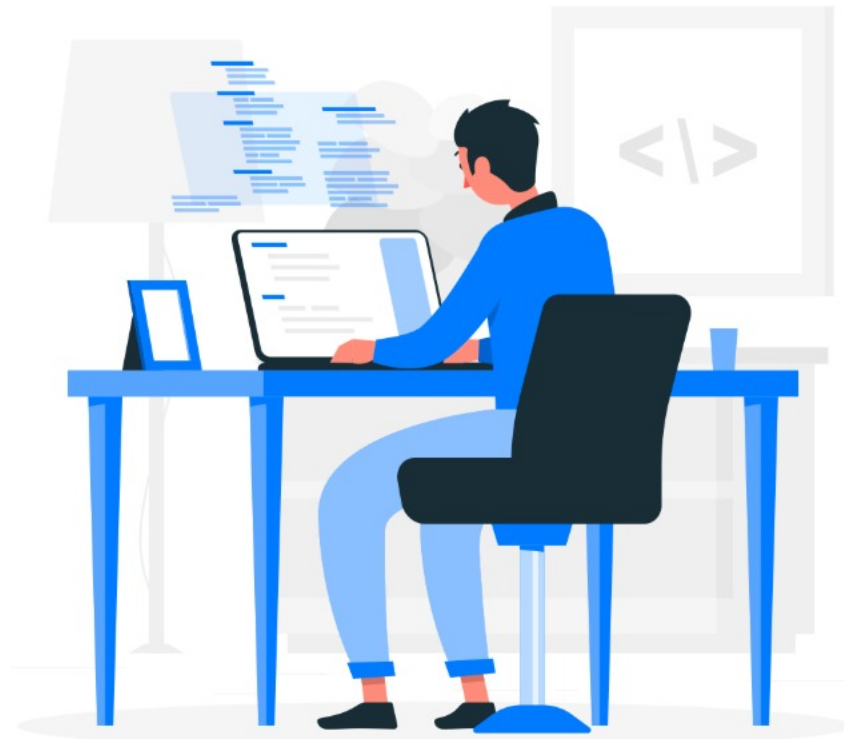
Vulnerabilities	Affected Systems	Exploit Status	Patch Availability	CVSS 3.0 Score	CVSS 2.0 Score	Published
<input type="checkbox"/> Update Postg...	1	Not available	<input checked="" type="checkbox"/> Not available	8.0	6.0	Aug 27, 20...
<input type="checkbox"/> update skype ...	1	Not available	<input checked="" type="checkbox"/> Not available	8.0	7.0	Dec 6, 201...
<input type="checkbox"/> Update Apac...	1	Not available	<input checked="" type="checkbox"/> Not available	10.0	9.3	Apr 10, 20...
<input type="checkbox"/> Update Postg...	1	Not available	<input checked="" type="checkbox"/> Not available	4.4	4.0	May 9, 201...
<input type="checkbox"/> CVE-2019-10...	1	Not available	<input checked="" type="checkbox"/> Not available	8.0	5.0	Jun 21, 20...
<input type="checkbox"/> Update Postg...	1	Not available	<input checked="" type="checkbox"/> Not available	--	7.5	Aug 9, 201...

1 - 23 of 23 25

Endpoints Lockdown - Application Control



Application control to restrict **non business applications**



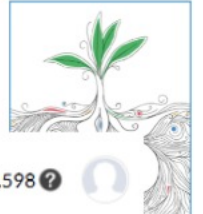
Endpoints Lockdown - Application Control



ManageEngine
Desktop Central 10

Explore the product at its best, unlimited for 29 days. [Get Quote](#)

[Jump to SDP](#) LicenseVersion : 10.0.598



Home Configurations Threats & Patches Software Deployment Inventory OS Deployment Mobile Device Mgmt Device Control **App Ctrl** Agent Admin Support ...



Whitelist [Add Description](#)

File Hash Search

Selected (0)

64BitMAPIBroker.exe	E1F33CCC049C858795826834109C858AA07298390E7A0CF00910F102128328A7
AcroBroker.exe	EBBCD55826784357A1F8305684E76EC7364ECF1D51B4703D9BDD89B32A270DFE
AcroRd32.exe	DA2F64EA5B4A0442B49F64CF7A6EEA270ACB02A2978FB4844805F8E4FFA392AB
AcroTextExtractor.exe	8DC685DEE23B1CE09821ACAFE72DD664041B4896994066F304D5C643BFB5B9C2
arh.exe	6C0473A4F79AD36F2526F190DB19582AF27988128B6FAC96720BACE7F5C271E1
avp.exe	FDF9A4D5EF8951F41EE54A0EE267426233365034365533AB80A15CD172A4DA6E
avpsus.exe	FBD83C63906D3F2032DA00E3670FB46D31C3CA64741E46E11684C15A29BCA33B
barriers.exe	96448FC07FB62FADD4C6B8518A6D38E02466934E49D6F8410382387352FE68D7
bash.exe	4B0A868798843895466BA9B85EFF992BEA5364F07A079CE661DB05E918F97DD5
AdobeARM.exe	107516FDED60EFAF0A8711FD69B6263586EF0072013A7A3772C74F5EC2F4AEF3
armsvc.exe	C2D6F7E0229A41691A3498A21EB0B2F633F6F5F824F095B00D73FFBA82B319DE
AVPDTAgt.exe	D28D1F940549192F1A944F6C9F57ABE546714A10F2C5E34AAB7710FBC7C8CF2F
barrierd.exe	22F6F1B763AD6E63B7DC9590DF016D685AE633BEAE7FB37938ADF0F081F2D2DE
bash.exe	744343E01351BA92E365B7E24EEDD4ED18ED3EBE26E68C69D9B5E324FE64A1B5
bgupdater.exe	A8EC46380EBB55C7F62CFA0C71484276596B80111991DC25EAF6552602294930

Endpoints Lockdown - Application Control



- Overview
- Dashboard
- Manage
 - Application Groups
 - Policy Deployment
 - Systems View
 - Privilege Management
- Insights
- Reports

Associate Group(s)

Custom Group(s) to be associated :

All Computers Group

[New Custom Group](#)

Application Group(s) to be associated :

Select Application Group(s)

[Create Whitelist](#) / [Create Blacklist](#)

[Select All](#)

Associate Privileged Application List ⓘ :

Whitelist Whitelist

[New Privilege Group](#)



Audit Mode

Except blacklisted applications, all other applications will be allowed to run. This allows you to audit the greylisted applications usage and redefine your whitelist/ blacklist.



Strict Mode

Enforce strict mode if you need to run only whitelisted applications..

Note: Blacklisted applications will not be allowed to run in any mode.

Why do enterprises need **Browser Security**?





Why do enterprises need **Browser Security**?

- ✓ Protect your network from security breaches and vulnerabilities.
- ✓ Protect sensitive-enterprise data stored/transferred through web.

Endpoints Lockdown - Browser Security

Secure you browsers from web attacks



Supports multiple browsers



Google Chrome



Microsoft Internet Explorer



Microsoft Edge



Mozilla Firefox

Manage multiple browsers seamlessly from a single interface.

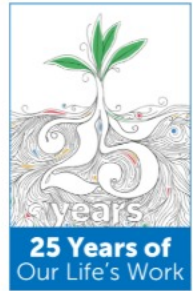
Endpoints Lockdown - Browser Security



1.5 Configure 'Do not allow users to enable or disable add-ons'

Users often choose to install add-ons that are not permitted by an organization's security policy. Such add-ons can pose a significant security and privacy risk to your network.

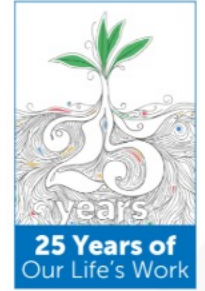
Endpoints Lockdown - Browser Security



8.1.1 Set 'Java permissions' to 'Enabled:Disable Java' (Scored)

Java applications could contain malicious code, sites located in this security zone are more likely to be hosted by malicious people.

Endpoints Lockdown - Device Control



Data Leak Prevention By Device Control



UNIFIED ENDPOINT MANAGEMENT AND SECURITY

Endpoint Management

Configuration Management

Patch Management

Asset Intelligence

Remote Systems Management

OS Imaging and Deployment

Legacy Software Packaging & Distribution

Client Management

Mobile Device Management

Application Management

Content Management

Email Management

Modern Management

Endpoint Security

Application Control

Vulnerability Management

Browser Security

Patch Management

Port / Device Control

System Health Intelligence and Reporting

Analytics, Reporting and Auditing

Cloud

On-Premises

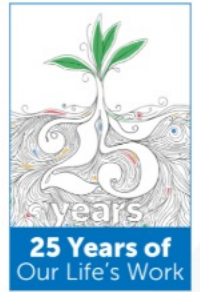
MSP/RMM

Enterprise IT

ManageEngine® RMM Central

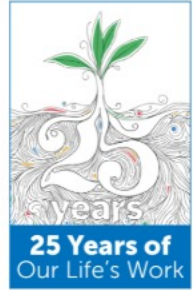
Unified solution for network monitoring and endpoint management for MSPs

- ✓ Network discovery
- ✓ Network device monitoring
- ✓ Server management
- ✓ Real time alerting
- ✓ Patch management
- ✓ Remote control
- ✓ Mobile device management
- ✓ IT asset management
- ✓ Analytics and reporting

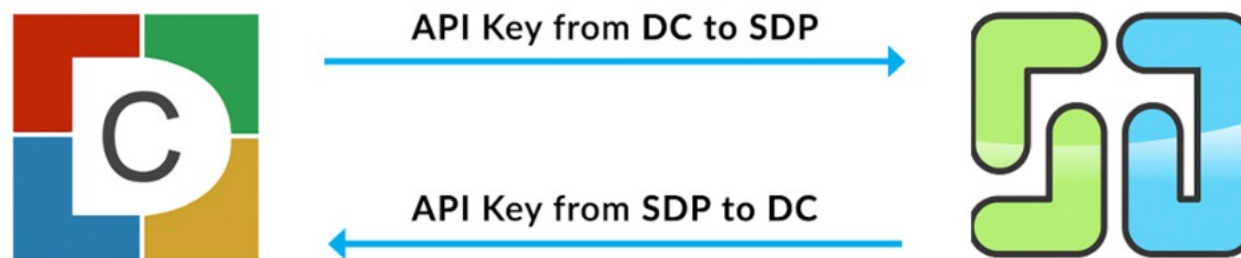


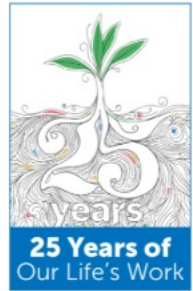
In-house integrations

- ✓ ServiceDesk Plus (on-premises)
- ✓ ServiceDesk Plus (cloud)
- ✓ ServiceDesk Plus MSP
- ✓ AssetExplorer
- ✓ Analytics Plus



Step 1

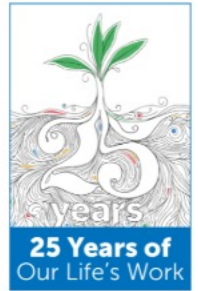




Step 2

- Asset Data
- Install and uninstall software
- Advanced Remote Control
- Log Help Desk requests and alerts as tickets

Asset data from Desktop Central to ServiceDesk Plus



ServiceDesk Plus

Request Catalog Quick Actions Desktop Central MDM ADManager Plus Advanced Analytics AD Self Service Zoho Creator App

Request Catalog Quick Actions Desktop Central MDM ADManager Plus Advanced Analytics AD Self Service Zoho Creator App

Assets

IT Assets

- Access Point
- Printer
- Router
- Switch
- Workstation
- Laptop
- Desktop

Virtual Hosts and VMs

Non-IT Assets

Asset Components

Software

Barcode

Groups

Asset Home > Workstation > santhosh-5104.csez.zohocorpin.com

Tasks >> Remote Control Tools Scan Now Edit Assign Actions

santhosh-5104.csez.zohocorpin.com [192.168.18.69]
Latitude E7470

Scan Status : SUCCESS
Asset State : In Store [Change]

CI Info Hardware Software System Relationships History Requests Contracts Financials

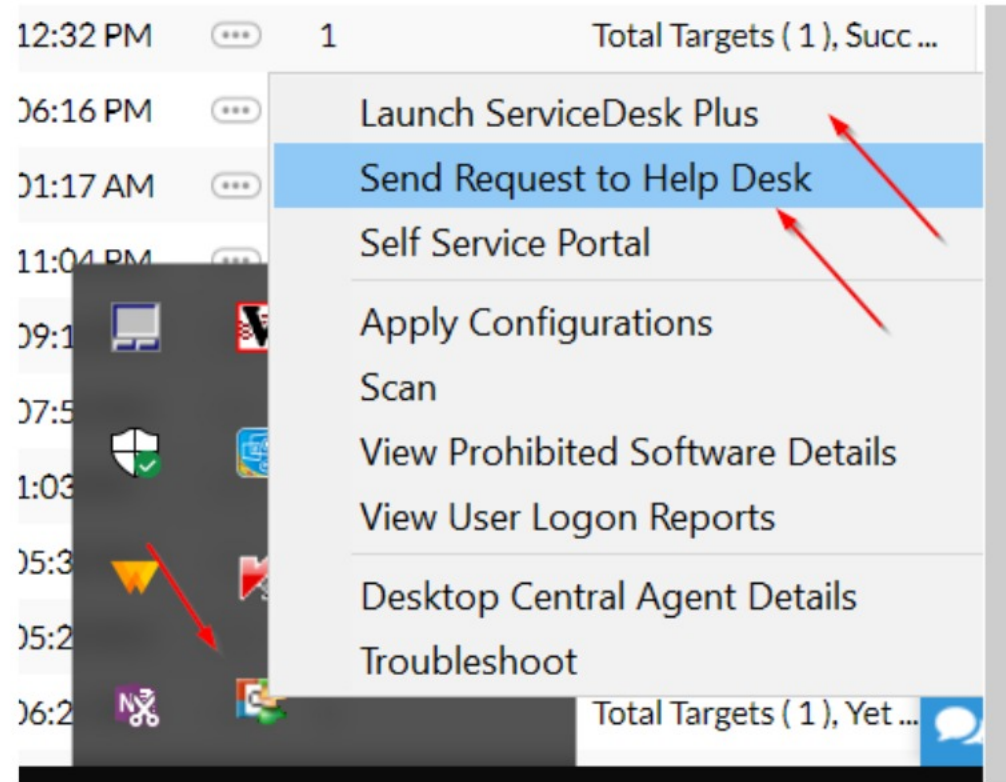
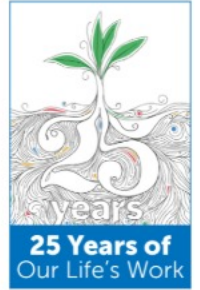
CI Details

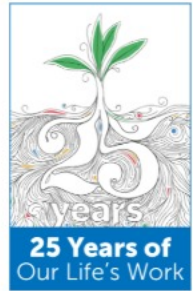
+ Add Attribute

CI Name	: santhosh-5104.csez.zohocorpin.com	Site	: -
CI Type	: Windows Workstation	IP Address	: 192.168.18.69
Disk space	: 476.93 GB	Manufacturer	: Dell Inc.
Mac Address	: 28:16:AD:2D:62:7F	Processor Name	: Intel(R) Core(TM) i7-6600U CPU @ 2.60GHz
OS	: microsoft windows 10 pro	Serial number	: -
Processor Speed	: 2.80 GHz	Service Tag	: 9QRRYF2
Service Pack	: 0	Virtual Memory	: 18.26 GB
Total Memory	: 16.00 GB	Business Impact	: -
Model	: Latitude E7470	Product Name	: Latitude E7470
Description	: -	Agent version	: -
Domain	: csez.zohocorpin.com	Cost (\$)	: -
Last Logged In User	: santhosh-5104	Current Asset Value(\$)	: -
State	: In Store	Acquisition Date	: -
Asset Tag	: -	Expiry Date	: -
Org Serial Number	: -	Warranty Expiry Date	: Mar 22, 2022
Barcode	: -		
Vendor	: -		
Part No.	: -		
Purchase Order No.	: -		

Last scanned May 22, 2018 11:10 PM Scan Status : SUCCESS [Scan Now]

Sending help desk requests to ServiceDesk Plus from the Desktop Central agent





Troubleshooting a user's request about an audio issue

Remote control from ServiceDesk Plus



ManageEngine Desktop x ManageEngine ServiceDe x

santhosh-5104:8070/WorkOrder.do?woMode=viewWO&woID=498&&fromListView=true

Request ID : 498 Edit Close Assign Actions Reply Work Log Timer

Request Details Edit

Request Type	Not Assigned	Impact	Not Assigned
Status	Open	Impact Details	-
Mode	Not Assigned	Urgency	Not Assigned
Level	Not Assigned	Priority	Not Assigned
Group	Not Assigned	Category	Not Assigned
Technician	Not Assigned	Subcategory	Not Assigned
Service Category	Not Assigned	Item	Not Assigned
Asset(s)	santhosh-5104.csez.zohocorpin.com	Created By	Saranraj Kumar
Department	Administration	SLA	Not Assigned
Template	Default Request	Created Date	May 22, 2018 10:00 PM
Last Update Time	May 22, 2018 10:07 PM	DueBy Date	-
		Response DueBy Time	-

Remotely connect using

- Agent
- DameWare
- Desktop Central
- VNC Desktop Central
- Windows Remote Desktop

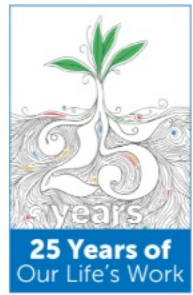
Requester Details Edit

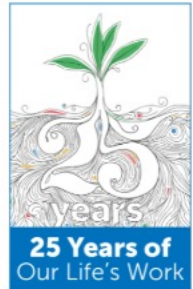
Requester Name	Santhosh N	E-mail Address	santhosh.n@zohocorp.com
Contact number	-	Mobile number	-
Department	Administration	Business Impact	-

santhosh-5104:8070/WorkOrder.do?woMode=viewWO&woID=498&&fromListView=true#

6:01 PM 5/23/2018

The screenshot shows a Windows 10 desktop environment. The Start menu is open on the left, displaying a search bar and a list of applications including Command Prompt, Computer Management, Control Panel, Device Manager, Display Settings, Event Viewer, Explorer, Power Options, and Admin Tasks. A Control Panel window is open in the center, showing the 'System' page with various hardware and software settings. The taskbar at the bottom contains icons for the Start menu, File Explorer, Google Chrome, Microsoft Edge, and other applications. The system tray on the right shows the time as 6:05 PM on 5/23/2018. A taskbar at the very bottom shows icons for File Explorer, Chrome, Edge, and a paint application.





SANTHOSH-5104 - Google Chrome

santhosh-5104:8085/jsp/viewer/html5_viewer.jsp?viewerkey=511522700697788760&clientId=1666934&useTcp=false&useMyComputerGateway=false&displayname=SANTHOSH-5104&portno=8443&...

System

Device Manager

- Computer
- Disk drives
- Display adapters
- Devices
- Controllers
- Platform and Thermal Framework
- Technology devices
- Pointing devices
- Game controllers
- Realtek Audio
- Storage controllers
- System devices
- Universal Serial Bus controllers

Realtek Audio

- Update driver
- Disable device
- Uninstall device
- Scan for hardware changes
- Properties

Windows 10

Change settings

Change product key

Ctrl Alt Del

Alt Tab

Blacken Monitor

Disable Input

Use Client Keyboard

View Only Mode

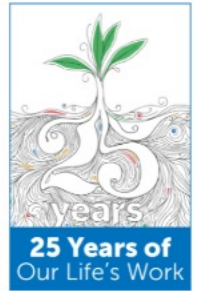
Take Screenshot

Type here to search

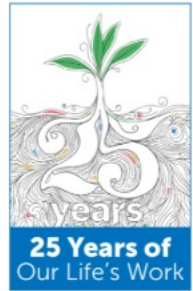
6:05 PM 5/23/2018

6:04 PM 5/23/2018

Add a work log after a remote session



A screenshot of the ManageEngine DesktopCentral web interface. A modal window titled "Actions (SANTHOSH-5104)" is open, showing a form for adding a work log for TicketID: 498. The form includes a "Change Status" dropdown menu with options: Select, Closed, On Hold, Open, and Resolved. The "Add Worklog" checkbox is checked, and the text "Updated the Driver issue got resolved" is entered in the text area. Below the text area are checkboxes for "Add Resolution" and "Add Notes", and a "Save" button. The background shows the main interface with a navigation bar (Solutions, Assets, CMDB, Purchase, Contracts, Admin), a search bar, and a "Work Log Timer" section. The status of the ticket is "Open" and "Priority : Not Assigned". The Windows taskbar at the bottom shows the time as 6:06 PM on 5/23/2018.



Initiating software installation when a request is raised in ServiceDesk Plus



Self Service Portal

Software Catalog

Last Sync : 4/18/2018 3:03:11 PM

Application Name	Description	Vendor	Installed At	Status	Action	Remarks
.NET Framework 2.0	.NET Framework 2.0	Microsoft			Install	
7Zip 16.04	7Zip 16.04	Igor Pavlov			Install	
7Zip 17.00 (x64)	7Zip 17.00 (x64)	Igor Pavlov			Install	
Adobe Acrobat Reader DC 15	Adobe Acrobat Reader DC 15.017.20053	Adobe Systems Inc			Install	
Adobe Acrobat X					Request	
Adobe Reader XI (11.0.20)	Adobe Reader XI (11.0.20)	Adobe System			Install	
Adobe Shockwave Player 12.1	Adobe Shockwave Player 12.2.9.199	Adobe Systems I			Install	
CutePDF Writer 3.1.0.3	CutePDF Writer 3.1.0.3	Acro Software			Install	
Free PDF	Free PDF 1.1.3	PDFZilla			Install	
Google Chrome (64.0.3282.16)	Updates for Google Chrome (64.0.3282.16)	Google			Install	
Internet Explorer 8 - 32 bit	Windows Internet Explorer 8 - 32 bit	Microsoft			Install	
iTunes 12.7.2.60 (x64)	iTunes 12.7.2.60 (x64)	Apple			Install	
Microsoft office 2016					Request	
Mozilla Firefox (58.0.1)	Updates for Mozilla Firefox (58.0.1)	Mozilla			Install	
MS Office 2016	Wireless Password Recovery	Passcape			Request	

Software Catalog

Application Name All Status

Last Sync : 8/31/2016 3:27:33 PM

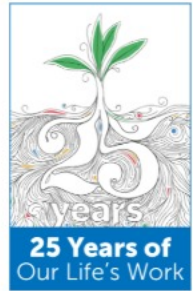
Application Name	Description	Vendor	Installed At	Status	Action	Remarks
Access Password Recovery	Acces				Install	
ActivDriver 5.7.25 (X64)	Activ				Install	
Block Windows 10 Update (K	Block				Install	The parameter is incorrect.
Drag and Drop Interceptor 1.					Request	
FreePortScanner 3.4.8	FreeP				Request	
Group Policy Management C	Grou				Install	This installation package could not be opened. C
IrfanView 4.42	IrfanV				Requested	Request raised at. Jul 18,2016 03:03PM
JRE Uninstaller	JRE U				Install	
Microsoft Firewall Client 4.0.3	Micro				Request	
Outlook Add-in - Personal Fo	Outlo				Rejected	Request cancelled at. Jul 20,2016 04:02PM
PowerPoint Password Recove	Power				Request	
Windows Media Player Firefo	Windows Media Player Firefox Plugin	Microsoft Corp			Request	
Wireless Password Recovery	Wireless Password Recovery	Passcape			Install	
Word Password Recovery	Word Password Recovery	Passcape			Request	

Approval Request

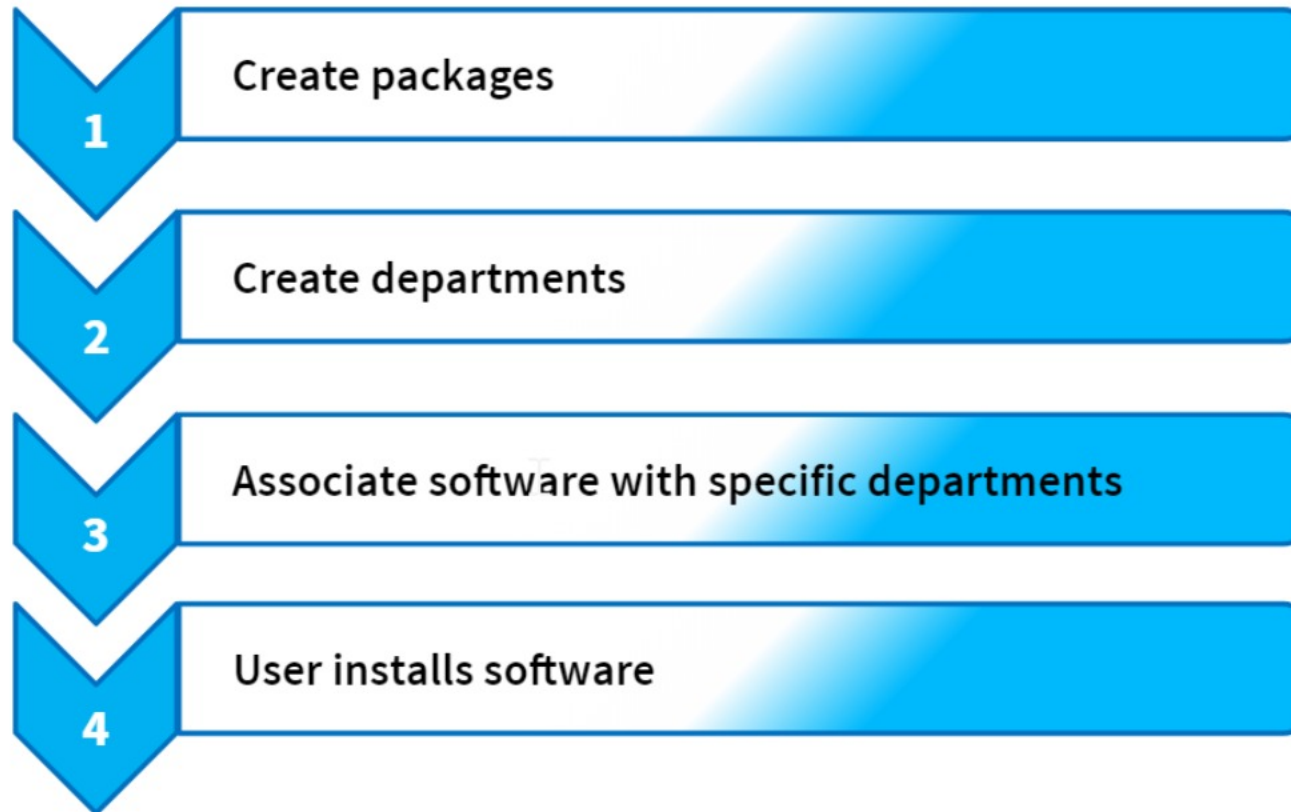
Application Name : **Microsoft Firewall Client 4.0.3442**

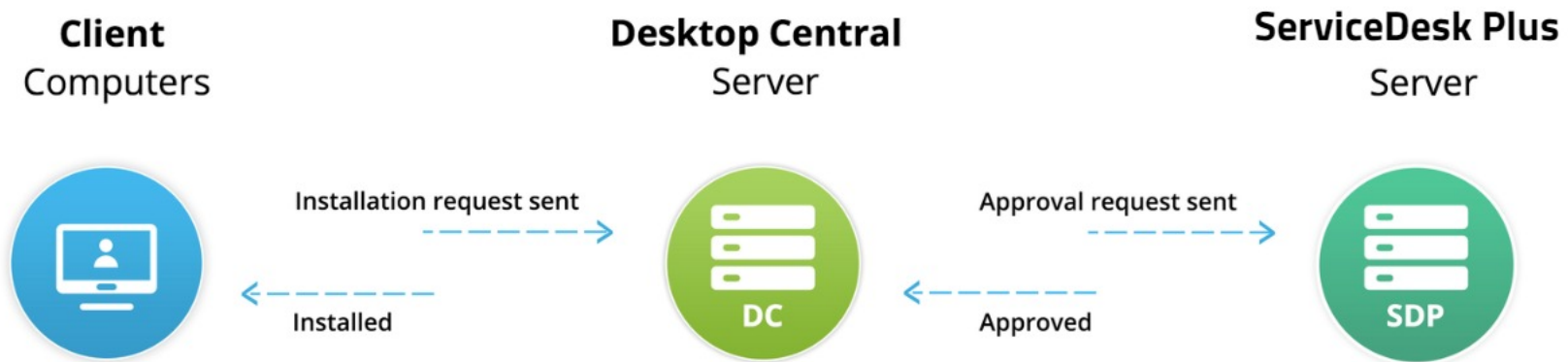
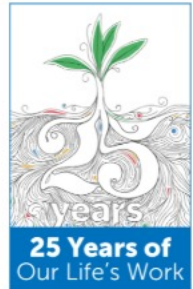
Reason * :

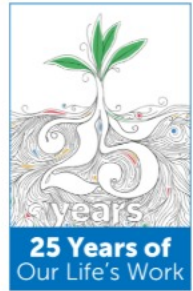
Note : If the software is approved, it will be installed automatically



Self-service approval workflow







Integration with analytics plus

Desktop Central ↻


Share ▾ Delete Search

Select All

Dashboards ★


Administrator overv... ☆ ⋮

Last modified 1 hr ago




Critical systems ☆ ⋮

Last modified 1 hr ago




Managed computer... ☆ ⋮

Last modified 1 hr ago



Patches dashboard ☆ ⋮


Last modified 1 hr ago



System reports


Top 10 least contac... ☆ ⋮

Last modified 1 hr ago




Management statu... ☆ ⋮

Last modified 1 hr ago




Extent of agent de... ☆ ⋮

Last modified 1 hr ago



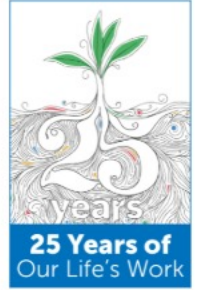
Active directory an... ☆ ⋮

Last modified 1 hr ago

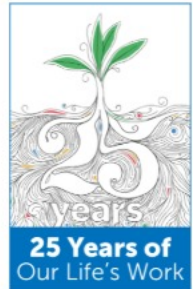




Third-party integrations



- ❖ Spiceworks
- ❖ ServiceNow
- ❖ Zendesk
- ❖ JIRA



Tickets Unassigned Tickets

New Ticket

#	SUMMARY	ASSIGNEE	CREATOR	PRIORITY	DUE	CREATED
45	Printer access	Accept	Chris Pep	Med		15-08-18
33	Printer access	Accept	Chris Pep	Low		15-09-05

#45

Accept Share More Desktop Central

- Remote Control
- Lock
- Shutdown
- Restart
- Hibernate
- System Manager
- Chat

Printer access

- Submitted by Chris Pep on 2015-08-18 at 11:02 AM

I had a new computer installed today, however I do not have all the printers attached and the two I do have are not the ones I use. Can someone come and fix this for me?

Priority Med

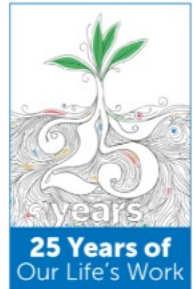
Due Date None

Assignee Unassigned

Category Unspecified

Time Spent 0m

Last Updated 17 days ago



servicenow

Desktop Central

Incident INC0000016

Follow Update Desktop Central Tools Resolve Delete

Application Server (Large)	Dell 2950 (2U) Rack Mount Server	Preview	Order
Database Server & Oracle License	Dell 6850 (4U) Rack Mount Server	Preview	Order

Notes Related Records Closure Information Desktop Central

Software deployment using Desktop Central

Computer Name* [input field]

Software Name* [input field]

Change the incident status to "Closed" upon successful installation of software.

Advanced Settings

Specify the User Credential to install the software. By default software will get installed using the "System Account" credential.

Username* [input field: Domain name\Username]

Password* [input field]

Install

Update Desktop Central Tools Resolve Delete





zendesk

Need a new Software #6 x + Add

Zohocorp (create) Eswari pending Ticket #6

Assignee* [take it](#)
Support/Venkatesh

CCs
search name or contact info

Tags
-

Type Priority
- -

Need a new Software

Jun 30 08:05 - Eswari <eswari.j+2@zohocorp.com> via Venkatesh [\(change\)](#)

Public reply Internal note

Conversations | All 45

Venkatesh Thursday 10:15

✓ Remote control has been successfully initiated on computer - eswari-3920

🕒 **Session History**
Time Period : Sep 14,2017 07:45 PM - Sep 14,2017 07:46 PM
User Name : admin

📺 **Session Video** - Video is not available

📝 **Notes**
-

Apply macro

Close tab Submit as Pending

Desktop Central

eswari-3920

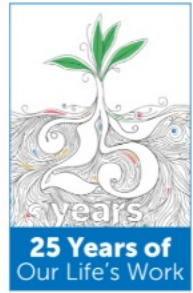
Remote Control Deploy Software

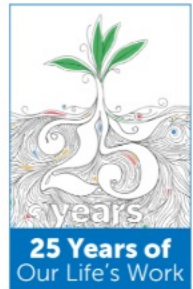
Action: Install Uninstall

Adobe Reader

Advanced Settings

Deploy





 **JIRA**

Views

🖥️ Computers

📁 Hardware

🌐 Software

🔔 Alerts

📊 Inventory Reports

Application Control

🚫 Prohibit Software

🔒 Block Executable

Actions / Settings

🔍 Scan Systems

🕒 Software Metering

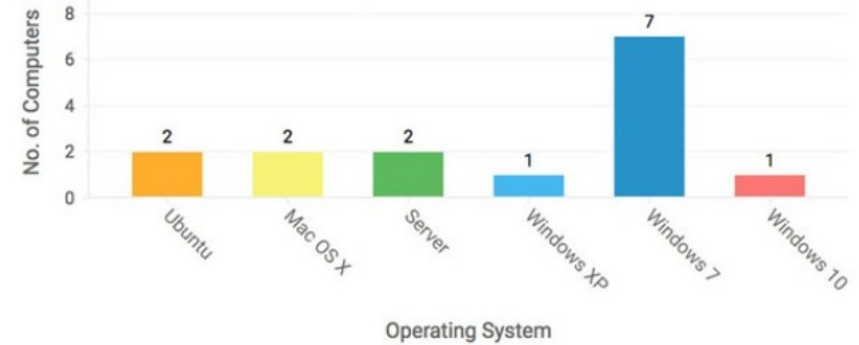
⚙️ Manage Licenses

🌐 Manage Software Category

Computer Audit Summary



Computers by OS



Software Summary

Total Software	: 1852
Commercial Software	: 129
Non-Commercial Software	: 0
Prohibited Software	: 6

Software Compliance Summary

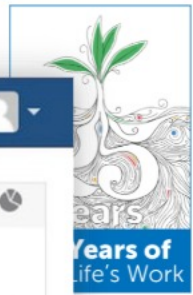
🟢 License In Compliance	: 0
🟠 Over Licensed	: 6
🔴 Under Licensed	: 1
🟡 Expired License	: 5

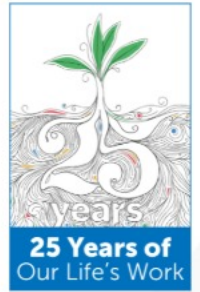
Warranty Summary

Warranty in Compliance	: 2
Expired Warranty	: 6
Unidentified	: 7

Recently Installed Software (Recent 5 Software)

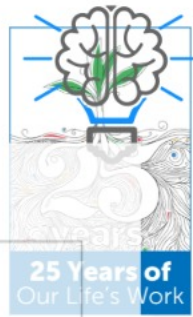
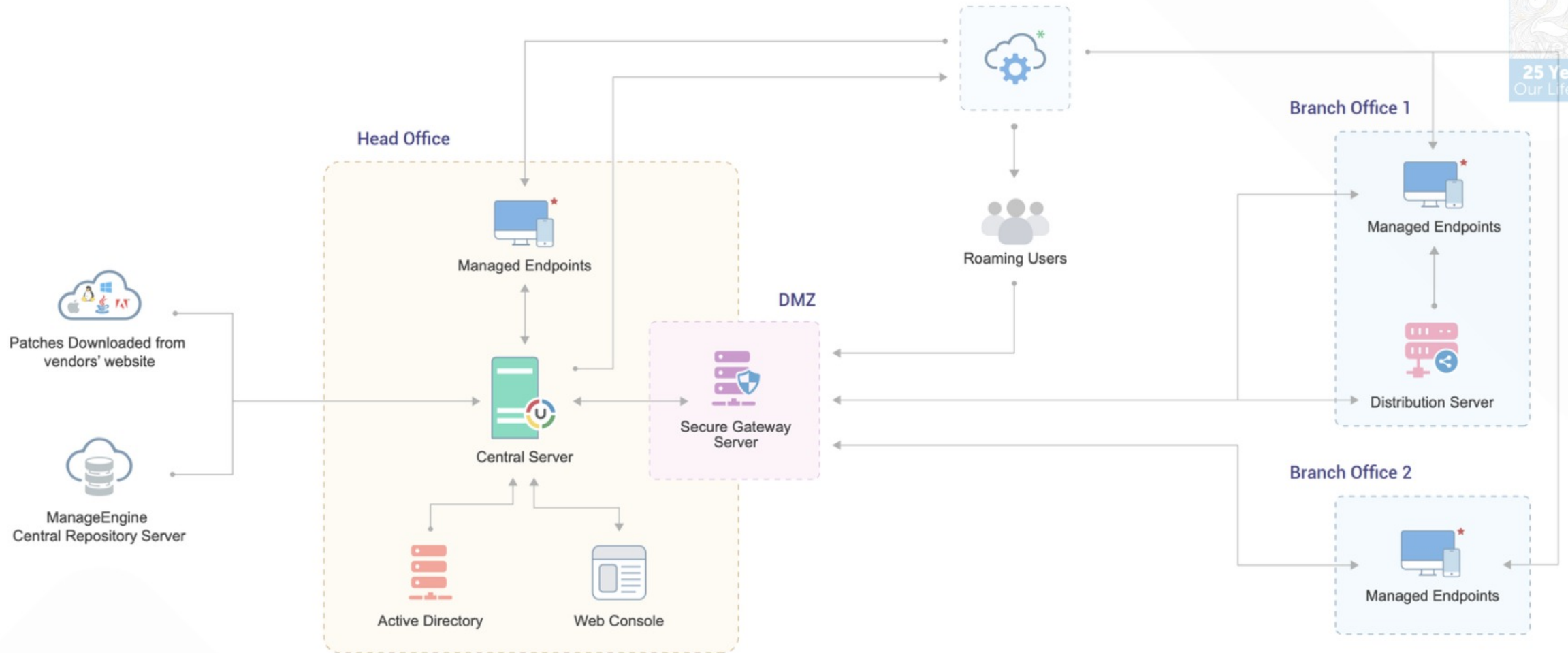
Software Name	Installed Date	Installed Computer
ManageEngine Desktop Central - Age...	Sep 14, 2017	DC-Automation





Desktop Central Architecture

Desktop Central Architecture



* Firebase Cloud Messaging (FCM) for **Android** | Apple Push Notification Service (APNs) for **iOS** | Windows Notification Service (WNS) for **Windows**



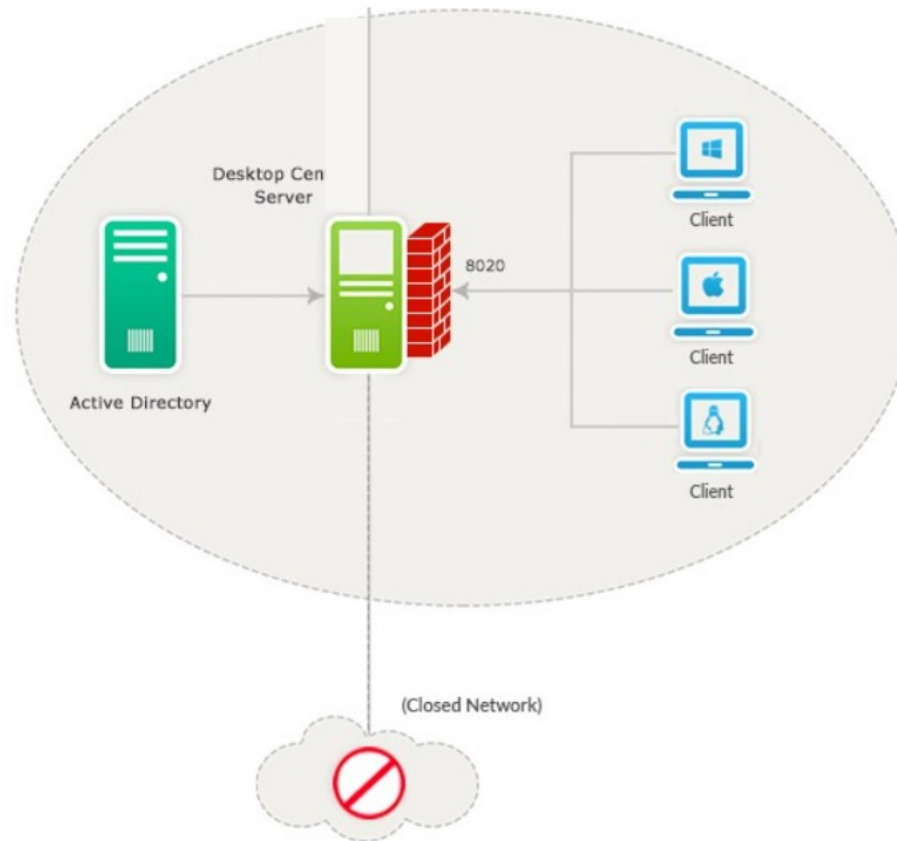
Supported OS



Windows OS	Windows Server OS	Mac OS	Linux OS
Windows 10	Windows server 2019	10.15 - Catalina	Ubuntu 10.04 & later versions
Windows 8.1	Windows server 2016	10.14 - Mojave	Debian 7 & later versions
Windows 8	Windows server 2012	10.13 - High Sierra	Red Hat Enterprise Linux 6 & later versions
Windows 7	Windows server 2012 R2	10.12 - Sierra	CentOS 5 & later versions
Windows Vista	Windows server 2008	10.11 - El Capitan	Fedora 19 & later versions
Windows XP*	Windows server 2008 R2	10.10 - Yosemite	Mandriva 2010 & later versions
	Windows server 2003*	10.9 - Mavericks	Linux Mint 13 & later versions
		10.8 - Mountain	OpenSuSE 11 & later
		Lion	SuSE Enterprise Linux 11 & later
		10.7 - Lion	Pardus 17 & later versions

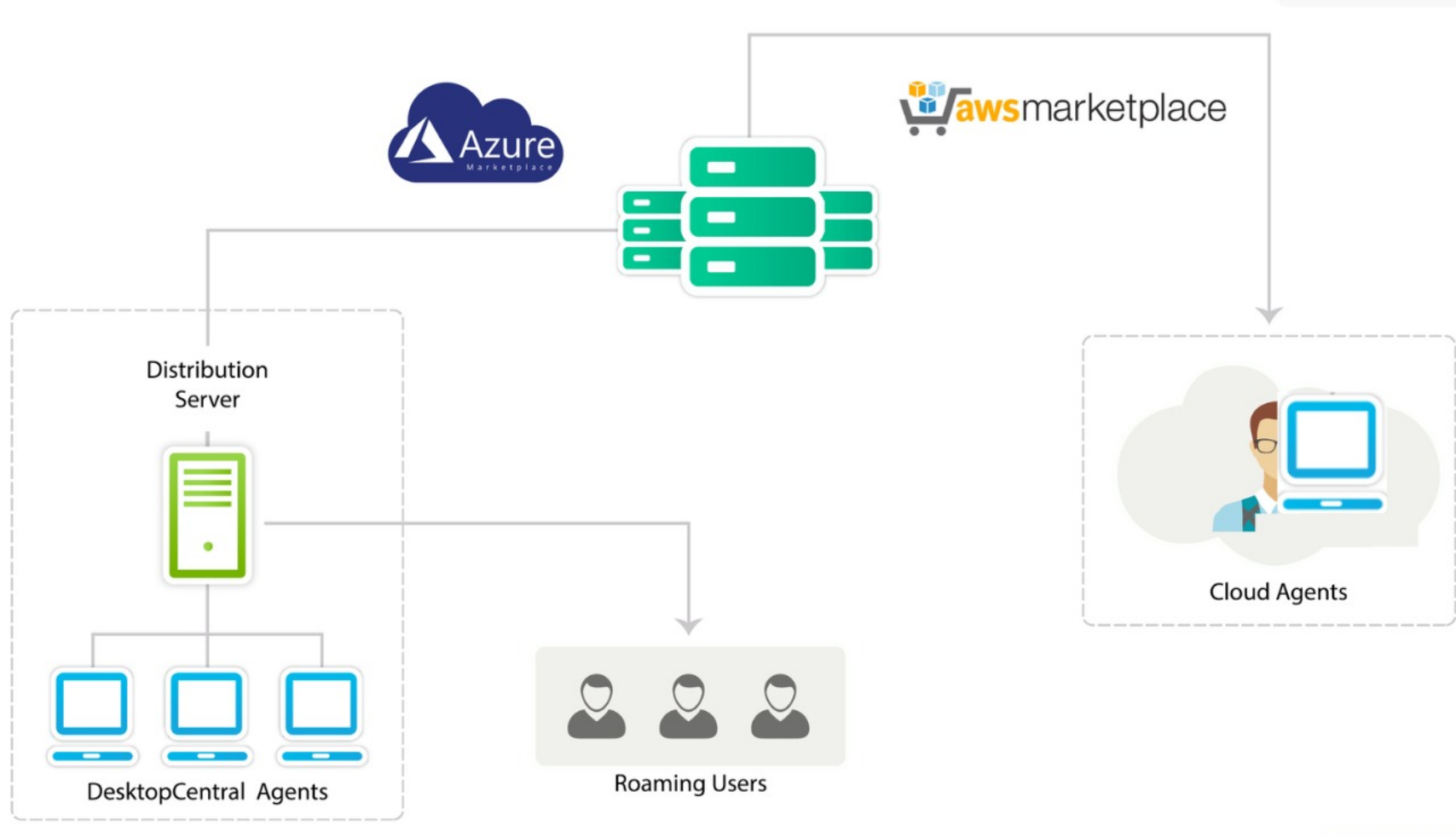
* Conditional Support please contact desktopcentral-support@manageengine.com for further information

Desktop Central for closed network

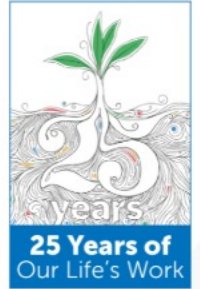


Patch management for closed network: <https://tinyurl.com/ME-closed-net-patch>

Azure & AWS marketplace



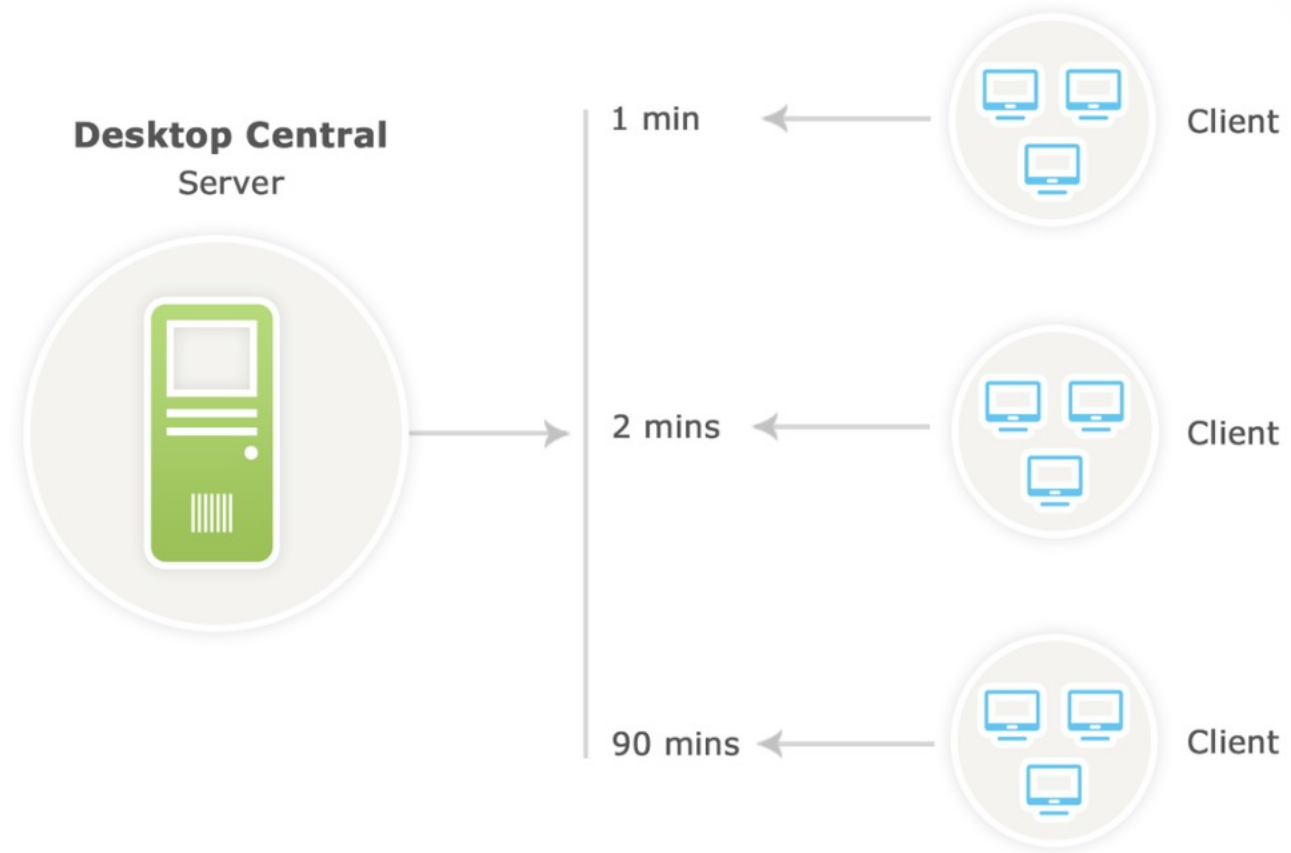
Unified
endpoint management
powered
by the **cloud**



"ManageEngine's Desktop Central bags CDM Infosec Award 2020 under the Next Gen Unified Endpoint Management (UEM) solution category"

<https://desktopcentral.manageengine.com/>

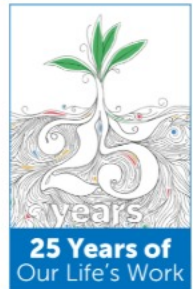
90-minute refresh policy



Ports used by Desktop Central



Component	Ports			
	HTTP	HTTPS	TCP	UDP
Desktop Central Server	8020	8383	-	-
Notification Server	-	-	8027	-
Voice and Video Chat				8443
Remote Control	8444	8443	-	-
File Transfer	8032	8031	-	-
Distribution Server	8021	8384	-	-



Thank you!

